

## Privacy Policy

For Symphonia, your privacy is utmost important. While information is extremely important to enable us to provide you high quality service, our most important aim to win customers' and sub-distributors' trust. Keeping your information secure and using it only as you would want us to, is a top priority for Symphonia.

The purpose of this privacy policy is to set out the manner and purposes for which Symphonia will obtain and process your personal information. Symphonia is committed to safeguard all your confidential information. The following describes our current policies regarding collection, use and disclosure of your personal information which we receive in the course of you accessing our Website and any other services provided through this Website. By using this Website, you are consenting to the collection and use of your personal information in the way we describe in this policy and our Terms.

This Website does not collect personally identifiable information about you except when you specifically and knowingly provide it. Symphonia may make use your personally identifiable information to operate the sites and services and to inform you of new features, services, and products from Symphonia and its affiliates.

Symphonia, though may collect your personal information when you register or provide any feedback on this Website.

Symphonia has taken all necessary and reasonable measures to protect the confidentiality of the customer information and its transmission through the World Wide Web / internet. However, Symphonia or any of its directors/ associates /employees / affiliates/ associates/ holding company/ subsidiaries/ agents cannot be held liable or responsible for disclosure of the confidential information when in accordance with any law or regulatory authorities or judiciary needing it.

However, it is sometimes necessary to provide personally identifiable information about you to a third party, business partners and/or organisation that perform services on our behalf. Such information is only provided in accordance with the law and that our employees, agents and/or affiliates are required to treat the information confidentially and use it exclusively for the purpose for which it is provided. We do not share your personal information except where permitted by law or for lawful purposes.

Symphonia may collect public and/or non-public information, personal and/or financial, about you for its lawful business or operational purposes from you or your authorised agents through application form(s), financial information, risk profile, investment selection, beneficiary information and any other documentation supporting the said information.

Symphonia sends the account statements or financial information pertaining to the clients/investors to be sent over the internet and only through a secure mode. Symphonia also ensures that the parties to whom such aforesaid information/data is shared have confidentiality provisions and high levels of security practices, controls and procedures to ensure its protection.

Notwithstanding anything mentioned in the Terms, Symphonia shall not be responsible or liable, either directly or indirectly, for the authenticity, accuracy of the personal, financial information or any other information submitted by you, for its misuse, not attributable to the acts of Symphonia, at any time and in any manner whatsoever. In case you feel that any information provided by you is inaccurate / deficient or requires updating, then you shall ensure to correct or amend such information as soon as possible by getting in touch with us. Symphonia will at all times endeavour to handle transactions efficiently and to resolve any investor or sub-distributor's grievances promptly. Symphonia reserves the right to modify sections of this Privacy Policy at any time without giving any prior notice. Please check this Policy from time to time for any changes.

We aim to offer you the very best personal service and the products you need. Your views are important to us. Also, If at any time you believe that Symphonia or its users have not adhered to these principles - please help us by letting us know of any way that we can improve our service to you by contacting us at [service@symphonia.in](mailto:service@symphonia.in)